



Overview

The Crew Meals Application is designed for flights crews of private aircraft. It has a user-friendly interface, discounted pricing and secured payment.

Basics

- Available for iOS and Android phones.
- Limited menu for flight crews.
- No order revisions or cancellations by app users or Air Culinaire Worldwide.
- Fees
 - » All deliveries include a flat fee of \$5.
 - » All orders include a flat fee of \$5, to be paid by Air Culinaire Worldwide to the FBO.
 - » Some orders may have a small airport fee; if applicable, users will be notified in the Crew Meals Application.
 - » All orders will have an applicable sales tax applied.
- Users can access recent orders in their app account to view order charges.

Menu Items

- Crew meal menu items are available at a discounted rate due to the following:
 - » Menu items are limited, with categories including breakfast, lunch, dinner and beverages.
 - » Menu item details cannot be modified. Example: cannot specify cheese type, omit cheese, etc.

Delivery

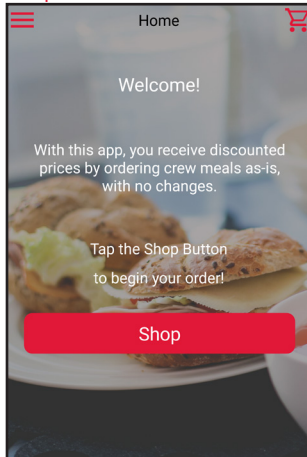
- The app is currently only available in limited Air Culinaire Worldwide owned-and-operated kitchens (Tampa, FL and Teterboro, NJ) and will later be released to additional domestic kitchen markets.
- All delivery locations are listed on the app.
- Limited delivery hours.

Payment

- Payment is available by credit card only.
- Credit card charges – credit cards will be charged post-delivery.
- Authorizations are made at the time the order is submitted.

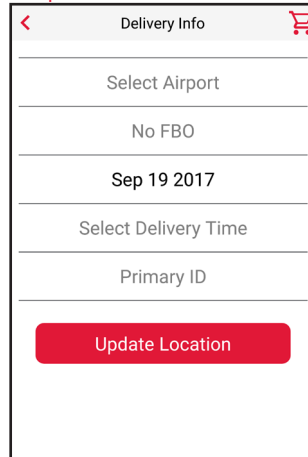
How To:

Step 1:



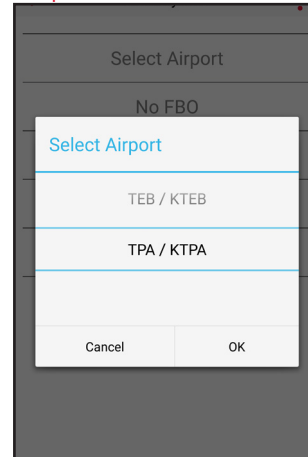
- Click 'Shop,' to begin your flight crew meal order.

Step 2:



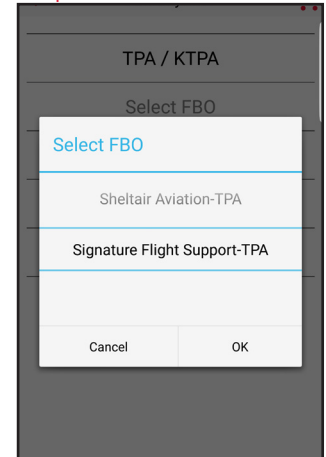
- Enter the delivery information.

Step 3:



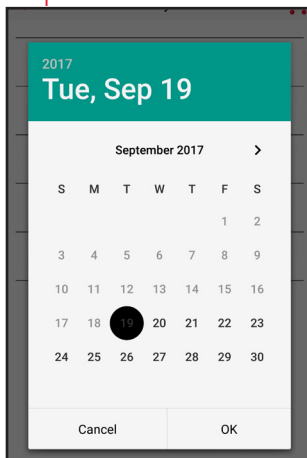
- Select the airport of delivery and click 'OK.'

Step 4:



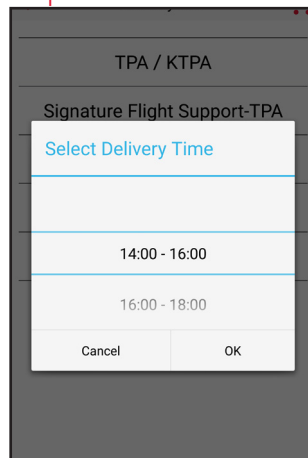
- Select the FBO of delivery and click 'OK.'

Step 5:



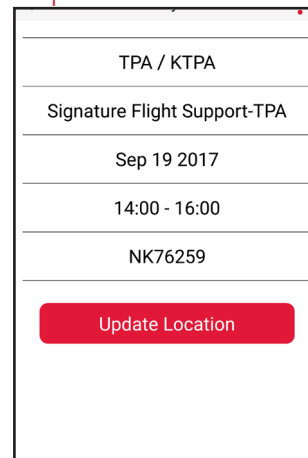
- Select the date of delivery and click 'OK.'

Step 6:



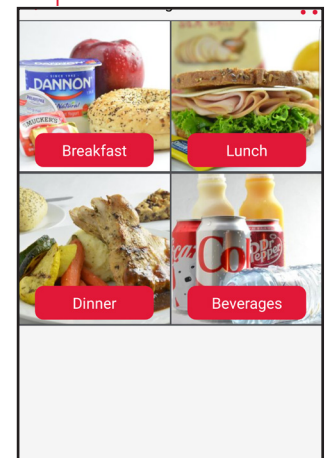
- Select the time of delivery and click 'OK.'

Step 7:



- Enter your Primary ID (tail number) and click 'Update Location.'

Step 8:



- Choose the meal category for which you would like to order.

**Pricing may not reflect current market rates and are used for document purposes only.*

Step 9:



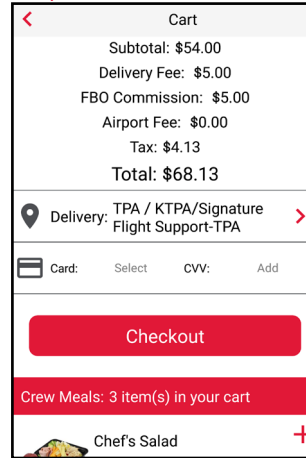
- Select menu option(s) from the chosen category.

Step 10:



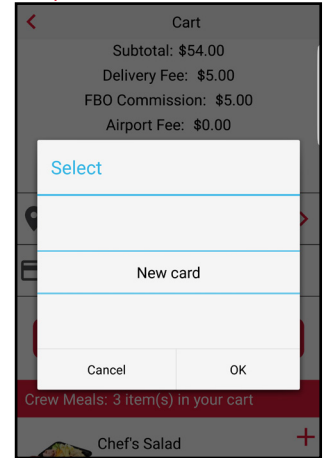
- Click the plus symbol to add or deduct a quantity. When you are finished, click the shopping cart at the top right of your screen.

Step 11:



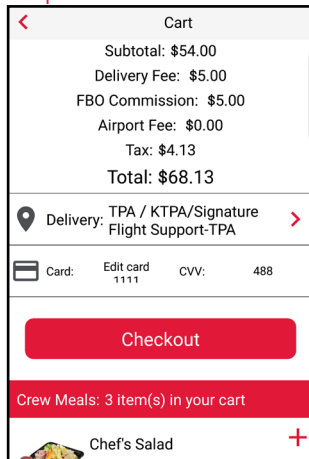
- Review the items in your cart for delivery and tap to enter payment.

Step 12:



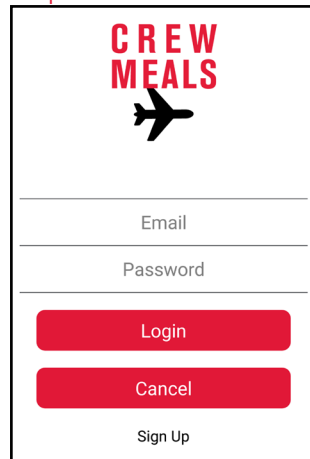
- Click the card symbol to add your payment. May select saved credit card or enter a new one.

Step 13:



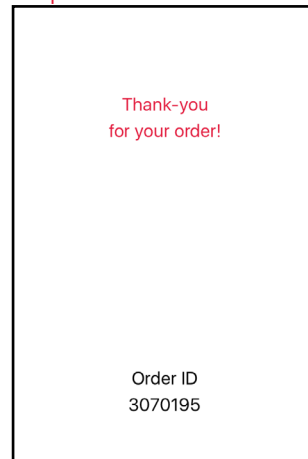
- Review your order. To confirm your order, click 'Checkout.'

Step 14:



- Enter your login information or create an account by clicking 'Sign Up.'

Step 15:



- Confirmation page with valid Order ID.

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